# **USE CASE**

### CORPORATECONNECT

#### FLEXIBLE, RELIABLE AND FEATURE-RICH IP CONNECTIVITY ANYWHERE

CorporateConnect is designed to cover requirements relating to your main business sites' connectivity, and requiring medium to large IP bandwidths. It includes additional resiliency to manage access to your main locations, in addition to managing access to your most business-critical applications.

#### **ISSUES**

#### IP access everywhere

Your staff need access to their online applications anytime, anywhere.

## Management of disparate platforms and vendors

You need to have the capability to converge data, voice, video and Internet traffic into a single infrastructure, and to deal with just one organization which can both provide and manage the service.

#### High security and performance

Your organization requires guaranteed service performance and availability to operate in a private/secure network that is capable of prioritizing traffic according to business needs.

#### More than basic IP connectivity

Your business demands a flexible and evolving IP service with optional technical features that could support future growth.

#### **SOLUTION**

CorporateConnect offers secure and resilient IP connectivity anywhere to connect your hub(s) or main sites to your VPN. It also provides network path resiliency and flexible service options.

- Available in 200 countries, the service uses various type of access (Ethernet, leased line, SDSL or Satellite).
- Feature-rich and flexible: multicast, multiple VPN, SubVPN, IPv6, load balance and resiliency, which support medium to high IP bandwidths.
- Prioritization of the traffic
- Local or distributed Internet browsing.
- Access to other SITA services, such as ServiceNet, SITATEX or CUTE.
- Access to applications in the Orange cloud (Galerie).

#### **BENEFITS**

- Optimizes time and resource management by out-tasking connectivity to SITA.
- Provides enriched customer services and user experience while simplifying the overall network management.
- Access to industry-leading application providers. Through our SITA ServiceNet, with over 20 air transport applications ready for use, but also through the Orange cloud applications.
- Access to the largest international IP network dedicated to the air transport industry.
- Integration of IP and Internet traffic on one connection or configuration.

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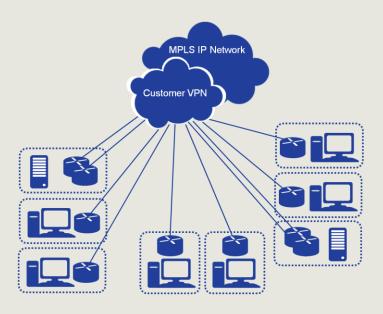
CorporateConnect connections using various types of access

200

countries and territories covered by CorporateConnect



#### **HOW DOES IT WORK?**



- Global coverage
- End-to-end reporting and service level agreements (SLAs)
- Contingency solutions (dual, always-on and air back-up)
- Feature-rich service (six CoS, IPv6, multicast, load balance, voice)
- Flexible VPN options
- Metro Ethernet, leased line (LL), SDLS, Satellite access
- Extranet integration

#### **SOLUTION COMPONENTS**

- 1. Router(s) at customer premises (CPE)
- Access link (Ethernet, LL, SDSL, Satellite) between the customer's sites and the SITA network
- 3. Dual CE router and access link for missioncritical configurations (dual configuration)
  - Optional offload
- 4. IP bandwidth: medium to high
- 5. Class of Service (CoS) for traffic prioritization:
  - Three data (D1, D2, D3) CoS
  - · Two real-time/voice and video CoS
  - · One Internet CoS
- 6. Value-added services
  - Multicast
  - IPv6
  - Flexible VPN (Multiple VPN and SubVPN)
  - Internet browsing (local or distributed)
  - Access to applications in the Orange Cloud (Galerie)
  - · Access to ATI communities (ServiceNet)
- SLO (service level objectives)/SLA (service level agreements): service availability, path availability, path performance (round-trip delay, packet loss ratio, jitter), service levels report.

#### **CASE STUDY**

A major European airline with hundreds of SITA network connections has adopted the use of CorporateConnect for its most important sites. The criteria used to select the sites using

CorporateConnect single or resilient configurations are based on the number of workstations, applications required by the users on site, coupled with business rules.

37% of this airline's connections are CorporateConnect, and they are delivered in 114 countries/187 cities. Some 40% of these connections are in a resilient configuration.

The customer uses all types of CoS to prioritize their data, voice, video and Internet traffic.

The customer also benefits from all available access types with a preference for Ethernet, SDSL and Satellite.

For more information please contact us at info@sita.aero

